

# Complete Retail

## Rental Tracking

### **The Problem:**

- Manual rental tracking is time consuming and error prone.
- It is difficult to ensure late fees and late fee payment policies are enforced.
- Customers get frustrated with waiting for people to fill out manual rental forms.

### **The Solution:**

The Rental Tracking Module of Complete Retail!

### **How Does It Work?**

- Rental items are pre-entered into the system with all of the necessary information to rent the item (rental rate, number of days, etc.)
- Customer's fill out a sign-up sheet before renting an item.
- Items get checked in and out throughout the day.
- If an item is returned late, the cashier is prompted to collect the late fees. If the customer does not pay at this time, the system can lock that customer out from further rentals until all late fees are paid (if that is your policy).
- Extensive reporting available.

### **Features:**

- Easy to Use
- Fully Integrated with Complete Retail

### **Benefits:**

- Fast Rental Check In and Out
- Automatically Apply Late Fees
- Automatic Enforcement of Rules
- Reduce Lost/Stolen Rental Items
- Know Where Each Rental Item Is At All Times

## Sample Screen Shots:

CompleteRetail  
Printer Status: Off    Server Available    Training Mode    07/15/07 10:11 AM

**Rental Transactions**

- 1 Rent an Item
- 2 Return an Item
- 3 Pay Late Fees
- 4 Review Late Fees
- 5 Late Rentals Report
- 6 Outstanding Rentals Report
- 0 Exit

RT    Your S    0.00

Merchandise Total: \$0.00

Complete Retail - [Maintain Rental Items]

Accounting Customers Employees Inventory Lottery Tracking Products Rentals Sales Temp Monitor Vendors Administration

**Rental Item Maintenance**

Rental ID: 90453    **Currently Rented**

Description: Freedom Writers    Rented To: 7861594    Michael/Bette Demars    [Show]

Type: DVD    Category: Drama    Rented: 07/14/07    Ref No:

Rental Period: 1 (Days)    Checked Out Last By: Doreen Lauscher

Cost: \$0.00    Rental Amount: \$1.99    Date Last Rented: 07/14/07

Total Revenue: \$15.92    Checked In Last By: Pam Tousignant

Notes:

Form View    NUM

**For More Information:**  
Contact Retail Solutions at  
(906) 789-7879 or via Email: [Sales@CompleteRetail.net](mailto:Sales@CompleteRetail.net)